

CHRISTIAN IKECHUKWU UZOUKWU

#66, ADEALU STREET DOPEMU, AGEGE LGA, LAGOS STATE.

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Profile

A proactive graduate with over seven (7) years of work experience in the financial industry and data analysis. Am a result driven individual with clear logical approach to problem solving and overcoming challenges. Am always willingly to learn to attain maximum productivity I have an excellent written and oral communication skill with professional trainings and certification.

Core Competencies

- A good team player.
- Excellent Interpersonal skills
- Ability to work under pressure
- Good Oral and written skill
- Self-motivated and target-oriented
- Communicative, persuasive, analytical, resourceful and result oriented.
- Ability to manage self efficiently whilst showing high level of creativity.
- Good time management
- Presentation, communication & marketing skills
- Multi-tasking and coordination skill
- Proficient in Microsoft office suites: **MS Word, MS Excel, PowerPoint**

Work Experience

Customer Service/Account Officer - **UNION BANK OF NIGERIA PLC, Lagos.** June 2017- August 2021

Job Profile: Attending to customer's complaints, enquiries, account opening and managing of accounts. Processing refunds, dispense dispute, loan disbursement, loan liquidation and financial reports.

(Internship) October 2016 – January 2017

Star Industrial Products LLC, **Dubai -United Arab Emirates.**

BVN Officer (CBN Project), **DIAMOND BANK PLC, Lagos.** March 2014 – June 2016

- Configuration and installation of BVN Biometric capturing devices.
- Enrolment/Verification of Bank Verification Number

Education Qualifications

2021- **PGD.** Criminology and Security Studies, National Open University of Nigeria, (**In-View**)

2013- **B.Eng.** Civil Engineering, Federal University of Technology Owerri, (**FUTO**)

2011- **OND,** Environmental Management Technology, (**FECOLART**)

Professional Certification and Trainings

- Professional Conduct and Ethics Certification (**The Chartered Institute of Bankers of Nigeria**)
- Working safely, Institute of Occupational Safety and Health (**IOSH**)
- Management of International Health and Safety (**NEBOSH**)
- Data processing and Biometric Matching System.(**BMS**)
- Customer care software management

Referees

Alex Duke

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Port Harcourt,

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